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| * Lenoir | Roger Smith | 252/522-5050 |
| Lincoln | Steve McCurry | 704/736-8506 |
| Lumbee Tribunal | Harold Hunt | 910/522-2210 |
| Macon | James DuBose | 828/349-2151 |
| * Madison | John Shaw, Jr | 828/274-5559 |
| Martin | Theodosia Robinson | 252/792-2268 |
| McDowell | Alan Mainer | 828/652-2911 |
| Mecklenburg | Robert Weeks, Sr | 704/336-2102 |
| Mitchell | Mabelann Mathis | 828/688-2200 |
| Montgomery | Marie Deaton | 910/576-4711 |
| Moore | George Hunt | 910/947-3257 |
| Nash | Stephen Bernard | 252/977-3350 |
| New Hanover | Willis "Bud" Baker | 910/798-7611 |
| Northampton | Johnnie Byrum | 252/534-2621 |
| Onslow | Amelia Grissett | 910/347-3309 |
| Orange | Lois Harvin-Ravin | 919/245-2890 |
| Pamlico | Charles Humphrey | 252/745-3925 |
| * Pasquotank | Edwin Ross | 252/331-4741 |
| Pender | Roy Horne | 910/259-1203 |
| Perquimans | Preston Spear | 252/426-1796 |
| Person | Bobby Adcock | 336/597-7891 |
| Pitt | Teresa Ball | 252/902-3090 |
| Polk | Jerry Kiehl | 828/859-5121 |
| Randolph | Terry VanVliet | 336/318-6909 |
| Richmond | Tonia Hildreth | 910/997-8230 |
| Robeson | Levonde Powell | 910/671-3071 |
| Rockingham | Gergory Budd | 336/342-8449 |
| Rowan | Boyd Morgan | 704/636-1658 |
| Rutherford | Marie Champion | 828/287-6185 |
| Sampson | Ann Knowles | 910/592-2862 |
| Scotland | Mildred Williams | 910/277-2597 |
| Stanly | Tim Pressley | 704/986-3694 |
| Stokes | Ernest Lankford | 336/593-2468 |
| Surry | Donald Belle | 336/401-8245 |
| Swain | Dianna Kirkland | 828/488-9273 |
| * Transylvania | John Shaw, Jr | 828/884-3276 |
| Tyrrell | Ray McClees | 252/796-3436 |
| Union | Kenneth Rogers | 704/283-3711 |
| Vance | Sandra Grissom | 252/438-4619 |
| Wake | Doug Johnson | 919/856-6161 |
| Warren | Zaida White | 252/257-3385 |
| Washington | Burl Walker | 252/799-9764 |
| Watauga | James Harmon | 828/265-8065 |
| Wayne | Brenda Forsythe | 919/731-1490 |
| Wilkes | Ralph Broyhill | 336/651-7327 |
| * Wilson | William Myers | 252/237-2422 |
| Yadkin | Charles Knight | 336/679-8209 |
| Yancey | Wayne Paul | 828/682-1514 |

* State's District Service Officer serves this county

Where to get answers on...

- VA Compensation
- VA Pension
- Dependency and Indemnity Compensation
- Parent's DIC
- Death Pension
- VA's Education Service
- Survivors' & Dependents' Educational Assistance
- Vocational Rehab & Employment
- VA's Home Loans
- Burial & Memorial Benefits
- VA's Insurance
- Service members' & Veterans' Group Life Insurance
- Service-Disabled Veterans Insurance
- Selected Reserve and National Guard Members Benefits
- Assistance for Homeless Veterans
- Former POWs

".... let us strive on to finish the work we are in, to bind up the nation's wounds, to care for him who shall have borne the battle and for his widow, and his orphan,"

*Abraham Lincoln, March 4, 1865
Second Inaugural Address*



Produced by
Ladies Auxiliary VFW
Department of North Carolina

Finding Answers

The VA System

The United States has the most comprehensive system of veterans' services and care of any country in the world. As a result of an Act of Congress, the Veterans Administration (VA) was established in 1930 to bring all of these different activities under the control of a single consolidated agency.

The VA agency is composed of three sub-agencies: the Veterans Benefits Administration (VBA); the Veterans Health Administration (VHA); and the National Cemetery System.

The Veterans Benefits Administration (VBA)

The programs administered by the Veterans Benefits Administration (VBA) are divided into five categories: Compensation and Pension, Education, Vocational Rehabilitation, Home Loans, and Life Insurance. Information is available through flyers obtained by calling, or on the website (<http://www.vba.va.gov>).

The VBA has one Regional Office in North Carolina, located at:

Federal Building
251 N. Main Street
Winston-Salem, NC 27155
Phone: 1 800 827 1000

The Winston-Salem Regional Office's mission is the delivery of programs and services to North Carolina veterans. Their goal is to provide optimum service through quality, timely and compassionate benefits delivery.

Veterans can apply for compensation, pension, and vocational rehabilitation benefits either in person or on line, using the Veterans On Line Applications website (<http://www.va.gov/>) and clicking on the benefits they wish to apply for.

Veterans Health Administration (VHA)

The Veterans Health Administration (VHA) provides health care facilities for veterans, and in some cases their dependents or survivors. It is one of the largest health care delivery systems in the world.

North Carolina has the following VA facilities:

- Four VA Medical Centers are located at Asheville, Durham, Fayetteville and Salisbury
- One Satellite Outpatient Clinic is located at Winston-Salem
- Five Community Based Outpatient Clinics (CBOCs) are located at Morehead City, Charlotte, Greenville, Jacksonville, and Raleigh
- Five Vet Centers are located in Fayetteville, Charlotte, Greensboro, Greenville, and Raleigh
- Four Nursing Home Care Units are located in Asheville, Durham, Fayetteville and Salisbury.

The National Cemetery System

There are four National Cemeteries in North Carolina, located at New Bern, Raleigh, Salisbury and Wilmington. However, only Salisbury remains active at this time.

Veterans and service persons that die on active duty are eligible for burial in a National Cemetery. The spouse and dependent children of a veteran are also eligible for burial in a National Cemetery. Other persons who are eligible include Reservists who are entitled to retired pay based on 20 years of service with a Reserve component, and US citizens who served honorably in the armed forces of an Allied government during a war.

NC Division of Veterans Affairs

The VA relies heavily on the North Carolina Division of Veterans Affairs, a State agency which works in conjunction with the VA. It offers assistance to veterans and their dependents with claims for Federal, State and local benefits.

This Division includes a statewide network of offices, maintained and staffed by persons who are trained and experienced in advising and actively assisting citizens concerning various veterans' benefits. They are accredited by the Federal Government to represent persons before the US Department of Veterans Affairs.

The Division is organized as follows:

- The Assistant Secretary's Office, 325 North Salisbury Street, Albemarle Building, Suite 1065, Raleigh, N.C. 27603, Mailing Address: 1315 Mail Service, Raleigh, NC 27699-1315
- A State Service Office located in the same building with the U.S. Department of Veterans Affairs Regional Office in Winston-Salem. Mailing Address: 111 Federal Bldg., 251 N. Main St., Winston-Salem, NC 27155. Phone: (336) 725-8781 and FAX 631-5028.
- 15 District Offices strategically located throughout the State
- Three State Veterans Cemeteries located at Jacksonville, Black Mountain and Spring Lake
- Two State Veterans Nursing Homes in Salisbury and Fayetteville

County Veterans Service Officers

Nearly all of North Carolina's 100 counties also provide a County Veterans Service Office, staffed with one or more Service Officers who are accredited to assist veterans and their dependents with claims for Federal, State and local benefits. Where there is no Service Officer provided by the County, the State's District Service Officer serves in that capacity. Some offices are only staffed part time. Call ahead for appointment times or check website www.doa.state.nc.us/vets/cvso.htm for more complete details.

NC County Veterans Service Contacts:

(Call for exact hours and days of operation)

| | | |
|-----------|----------------|--------------|
| Alamance | Phyllis Green | 336/570-6763 |
| Alexander | Barbara Poole | 828/632-5411 |
| Alleghany | Robert Edwards | 336/372-4850 |

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|-------------|------------------|--------------|
| Anson | Patrice Carr | 704/694-3342 |
| Ashe | Betsy Reeves | 336/219-2575 |
| Avery | Georgia Henry | 828/733-8211 |
| Beaufort | Karen Melton | 252/946-8016 |
| Bertie | Milton Parker | 252/794-5304 |
| Bladen | Larry Hammond | 910/862-6950 |
| Brunswick | Harry Yoder | 910/253-2233 |
| Buncombe | Ellen White | 828/250-5726 |
| Burke | Nancy Duckworth | 828/439-4373 |
| Cabarrus | Lewis Williams | 704/920-2869 |
| Caldwell | Kathy Hutchings | 828/757-1345 |
| * Camden | Edwin Ross | 252/331-4741 |
| Carteret | Hank Gotard | 252/728-8440 |
| * Caswell | David Kennedy | 336/694-4141 |
| Catawba | Cindy Travis | 828/465-8255 |
| * Chatham | David J Kennedy | 919/542-8202 |
| * Cherokee | G Larry Conley | 828/837-2616 |
| Chowan | Clyde Adams | 252/482-8431 |
| Clay | Bob Hines | 828/389-3355 |
| Cleveland | Carol McCraw | 704/484-4803 |
| Columbus | Sherri Blackman | 910/640-6638 |
| Craven | Vickie Glover | 252/636-6611 |
| Cumberland | Kevin Babcock | 910/677-2970 |
| * Currituck | Edwin Ross | 252/331-4741 |
| Dare | Rhonda Creef | 252/475-5604 |
| Davidson | Robert Leonard | 336/242-2037 |
| Davie | Normal Carlton | 336/751-2010 |
| Duplin | Laura Drakeford | 910/296-2114 |
| Durham | Lou Washington | 919/560-8387 |
| Edgecombe | Stephen Bernard | 252/641-7846 |
| * Forsyth | R K Greenwood | 336/766-1496 |
| Franklin | Victor Alston | 919/496-1939 |
| Gaston | Gloria Bryson | 704/866-3606 |
| * Gates | André Jones | 252/358-7811 |
| Graham | Naomi Edwards | 828/479-7966 |
| Granville | Pello Duncan | 919/693-1484 |
| Greene | Ray Edmundson | 252/747-7320 |
| Guilford | Connie Phelps | 336/294-1222 |
| Halifax | Kaye Cooke | 252/583-3601 |
| Harnett | Eric Trusedale | 910/893-7574 |
| Haywood | Sue Boyd | 828/452-6634 |
| Henderson | Mike Murdock | 828/697-4817 |
| * Hertford | André Jones | 252/358-7811 |
| Hoke | Richard Ferguson | 910/875-2147 |
| Hyde | Lora Byrd | 252/926-4181 |
| Iredell | Brad Stroud, Sr. | 704/878-3135 |
| Jackson | Russ Bauer | 828/631-2294 |
| Johnston | Ricky Byrd | 919/989-5067 |
| Jones | Robert B Miller | 252/448-1121 |
| Lee | Douglas Williams | 919/718-4620 |